

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel Shaffer, et al.  
Serial No.: 10/828,998  
Filing Date: April 21, 2004  
Group Art Unit: 2614  
Examiner: Khai N. Nguyen  
Confirmation No.: 5499  
Title: ENHANCED CALL PICKUP

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

REQUEST FOR CONTINUED EXAMINATION

In response to the Advisory Action issued May 4, 2009, Applicant respectfully requests continued examination of this Application to allow the Examiner to reconsider the rejection of the claims in view of the following amendments and/or comments as set forth below.